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## **News Release**

For Immediate Release: July 9th, 2020

## Water service shutdown scheduled for Kapa`a customers on July 14th

KAPA`A – The Department of Water (DOW) announces a water service shutdown for customers in Kapa`a located on a portion of Kaulana Road, from the Haleilio Road intersection to the Kihei Road intersection. The affected area also includes a portion of Kihei Road, from the Kaulana Road intersection to the mauka end of Kihei Road. Water service will be turned off on Tuesday, July 14<sup>th</sup>, from 10 a.m. to 5 p.m., weather permitting, in order to upgrade and install fire hydrant valves, service laterals and a main line.

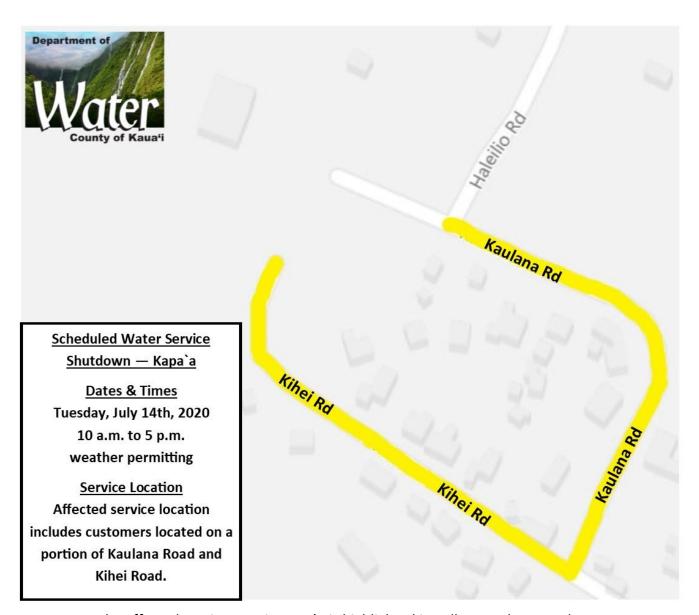
DOW crews will be going door to door on Friday, July 10<sup>th</sup>, to notify customers of the upcoming shutdown. Crew members will be in DOW attire and will be observing social distancing measures.

Customers located in the affected area are advised to prepare for the service shutdown by taking the following steps:

- Store enough water to meet your needs during the shutdown.
- Notify family, friends, tenants and neighbors that may be affected by the service shutdown.
- Those with faulty water heaters should ensure that water heaters do not empty during the shutdown.
- Businesses should plan appropriately prior to and during a service shutdown.
- To monitor updates online, visit www.facebook.com/KauaiDOW.

For more information, please call the Department of Water at 245-5455.

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The affected service area in Kapa'a is highlighted in yellow on the map above.